**Reasonable Modification Complaint Form**

It is the policy of the East Central Iowa Council of Governments (ECICOG) to uphold and assure full compliance with the Americans with Disabilities Act (ADA), and all related statutes. ADA and related statutes provide that transportation entities are required to make reasonable modifications/accommodations to policies, practices, and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities under any program or activity receiving Federal assistance.

Any individual that believes they have not been provided with a reasonable modification for disability under DOT 49 CFR Parts 27 & 37 and related statutes in receiving ECICOG Transit services may file a written complaint to the following address:

**Transit Administrator**

**ECIGOG**

**700 16th St NE Suite 301 Cedar Rapids, IA 52402**

**Phone: (319) 365-9941**

Or email to:

# brock.grenis@ecicog.org

More information about transit-related ADA requirements may be found on the Federal Register <http://www.gpo.gov/fdsys/pkg/FR-2015-03-13/pdf/2015-05646.pdf>

# I believe that ECICOG has failed to comply with the following program requirements:

* Americans with Disabilities Act (ADA)
* 49 CFR Parts 27 & 37
* Not Applicable
* Other (specify):

7/11/2015

Name:

Street Address:

City: State: Zip Code:

Telephone Numbers:

Home: Cell:

E-Mail Address: \_ \_ \_

Are you filing this complaint on your own behalf? Yes No

If not, please supply the name and relationship of the person for whom you are filing this complaint:

Please explain why you have filed for a third party:

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party: Yes No

Please sign here:

Date:

**Important:** We cannot accept your complaint without a signature, so please sign the form after printing out.

***Do not forget to attach details about the complaint.***